



mapleknoll
COMMUNITIES



INNOVATION STATION ANNUAL REPORT 2014



“The success of Maple Knoll Communities is a justifiable source of pride and an admirable reflection not only on the endeavor itself but also on its administrators, on its hard-working staff, and on the community.”

SENATOR KEITH FABER
PRESIDENT OF THE OHIO SENATE

2013-2014
OHIO

EXCELLENCE
IN HEALTHCARE

AWARD

MISSION STATEMENT

The mission of Maple Knoll Communities, Inc. is to be a growing provider of outstanding facilities and services for the aging within the TriState area which allows those we serve to thrive in a safe, stimulating, and dignified environment. This will be accomplished through the practice of responsible fiscal stewardship.

VISION STATEMENT

Maple Knoll strives to deliver the best lifestyle possible through its comprehensive options, amenities, and services. Maple Knoll strives to create the best time in life for its residents, clients and members.



Dear friends and supporters,

This past fiscal year has brought a variety of changes. A changing of needs, opportunities, resources and capabilities. Throughout these changes we have stayed on track with our belief that fulfilling the physical, social and spiritual wellbeing of those we serve is our number one priority. We pride ourselves on being an “innovation station”, a leader in care, and most recently in technological advances in the senior industry.

Technology has become a necessity in our field and one that can improve the care we provide. We have improved our wifi on all campuses, switched to electronic medical records, deployed a wireless Uninterrupted Care Network, and even brought in telehealth robots. These technological advances have helped us enhance the care and safety of our residents, improve staff productivity, and increase resident satisfaction. Additionally, these changes have allowed us to form new relationships with institutions such as The University of Cincinnati and Meru Networks, our wireless care provider.

These relationships will open doors that otherwise may not have been available to Maple Knoll. In particular, an enhanced affiliation with The University of Cincinnati will allow Maple Knoll Communities to continue to provide cutting edge services, continued education for our staff and future senior care employees, and reduce hospital readmission rates. The goal is to one day allow our residents to remain in their independent living residences for longer.

Despite obstacles that could have led to derailments on our course we have continued to find creative ways to work through them. Careful budget cuts and growth of Living Legacy Society and donor support have helped to curb the negative impact felt by continued cuts in government funding, increased need for benevolent care and necessary capital improvements on our campuses.

In order to assess our services and care, Maple Knoll hired Holleran, a National Healthcare Research Firm, to handle a confidential resident satisfaction survey. Questions were asked related to quality of care and services, competence of services and staff, effectiveness, appearance of campus, communications to residents, value of community, strength in future growth, adhering to mission statement, fulfillment to expectations and more. Both Maple Knoll Village and The Knolls of Oxford scored significantly above the national Holleran benchmark in nearly all categories ranking them in the 90th percentile. Impressively, these scores were higher than the last survey which occurred five years ago, proving that despite the economic challenges of today we have been able to offer an increased quality of care to those we serve.

The results of these surveys combined with the growth of our campuses shows that we remain a steady, well-oiled machine that is planning for the long haul, not a short distance. It is a privilege to serve in an organization that provides the environments that older adults in our community need to thrive. We can look back on our experiences over the past 166 years and lay the tracks for a stronger future together.

Sincerely,



Jim Formal
PRESIDENT AND CEO



Steve Wilson
CHAIRMAN OF THE BOARD



MAPLE KNOLL COMMUNITIES

GRAND CENTRAL STATION

MAPLE KNOLL COMMUNITIES IS THE GRAND CENTRAL STATION OF SENIOR CARE IN SOUTHWEST OHIO. MAPLE KNOLL VILLAGE, THE KNOLLS OF OXFORD, SYCAMORE SENIOR CENTER, CORBLY TRACE, THE MEADOWS, MT. VIEW TERRACE, MAPLE KNOLL HOME HEALTH SERVICES, WMKV 89.3 & 89.9 FM, MAPLE KNOLL MONTESSORI CHILD CENTER, THE MANOR HOUSE RESTAURANT AND THE HEMSWORTH WELLNESS CENTER HAVE SERVICES COMING AND GOING TO PROVIDE CARE FOR MORE THAN 4,000 OLDER ADULTS IN THE GREATER CINCINNATI AND OXFORD AREAS.

AS A TESTAMENT TO THE QUALITY OF CARE, MAPLE KNOLL COMMUNITIES WAS SELECTED FOR THE 2013 AND 2014 OHIO EXCELLENCE IN HEALTHCARE AWARD AMONGST OUR PEERS AND COMPETITORS BY THE U.S. TRADE & COMMERCE INSTITUTE. THIS AWARD IS GRANTED TO THOSE UPHOLDING BUSINESS ETHICS, COMPANY VALUES AND SHOW ACHIEVEMENT AS AN EMERGING LEADER IN THE INDUSTRY. READ ALONG TO SEE HOW EVERY DEPARTMENT CONNECTS WITH ONE ANOTHER ON OUR JOURNEY TO HELP OLDER ADULTS LIVE LIFE TO THE FULLEST.



first stop...

MAPLE KNOLL VILLAGE



Maple Knoll Village has seen a year of growth and activity. Renovations to existing villas and apartments in Beecher Place, Coventry Court and Westminster proved appealing to prospective residents as Maple Knoll Village had 49 move-ins to independent living alone. Future plans to renovate areas are already in the works to keep the campus up to date. Current residents remain confident of Maple Knoll's value, quality and strength in future growth as evident in the results of the Holleran resident survey which placed Maple Knoll in the 90th percentile in nearly all categories.

Staying social remains important to our residents and a wide range of enrichment opportunities provided for a fun and exciting

“When my sister visits me she always says, you live like a queen, all you have to do is have fun. She is right! I am always a part of every activity here and I love it.”

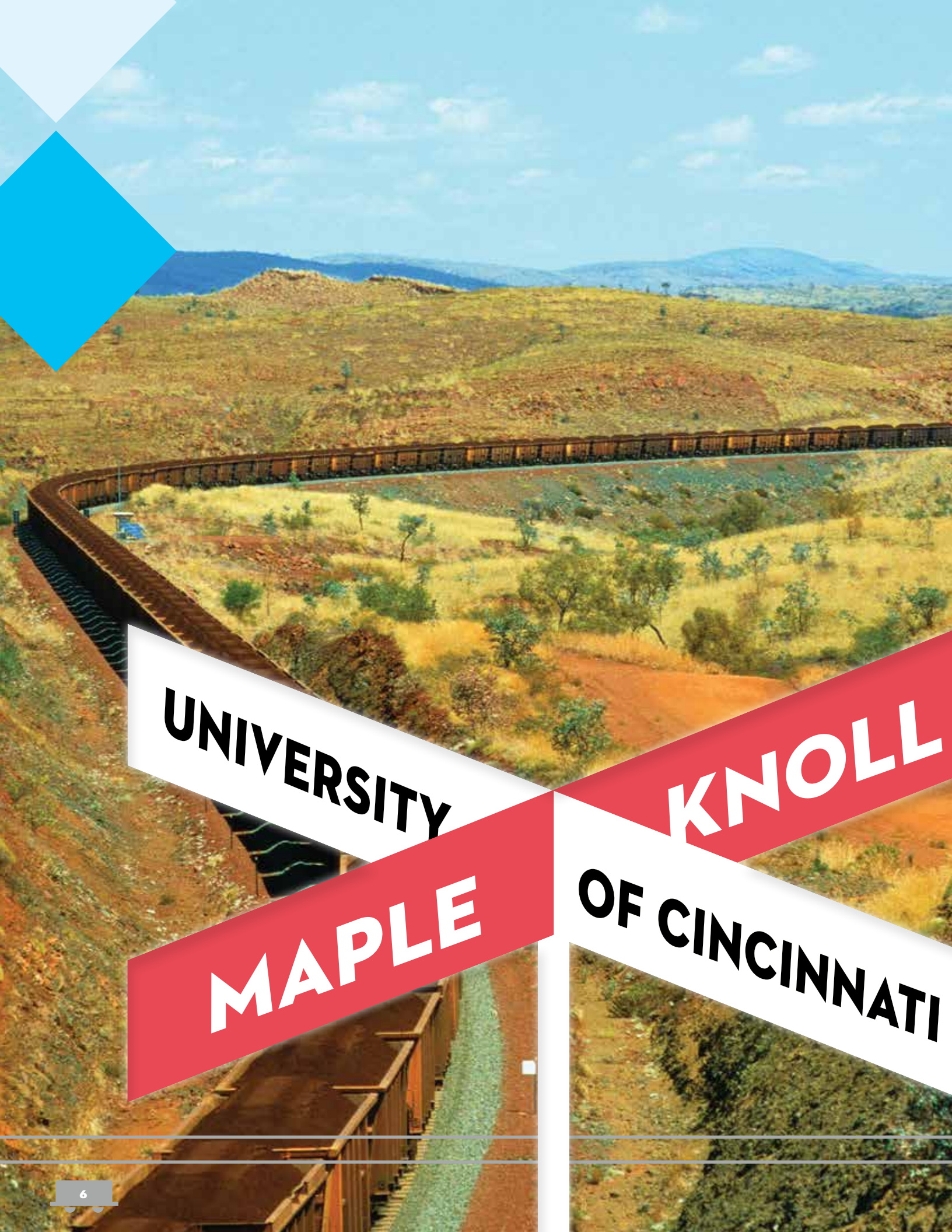
CLAUDIA STILES, MAPLE KNOLL RESIDENT

year. Residents continued exploring all Cincinnati has to offer with the Maple Knoll shuttle buses trekking around town. The activity directors served as tour guides to local attractions and our residents even got into the swing of things by participating in a pole fitness class in Hyde Park.

The talents of those living at Maple Knoll were first class this year as they submitted 28 entries to Leading Age Ohio's Art and Writing Show. Of the 28 submissions 15 won ribbons at the regional show and 4 at the state show! Innovation stayed in the fore front as residents were among the first to participate in a Hamilton County Public Library iPad program and began classes in Clavinova Connections, an evidence based music making and wellness program.

Dining Services spent the year serving up quality as they received the 6 Star Excellence in Food Safety Award by The Springdale Board of Health in 7 locations at Maple Knoll Village. This coveted award was given to the following areas: Beecher Place Dining Room, 2nd, 3rd and 4th floors of Bodmann Pavilion, Breese Manor Dining Room, The Main Street Café and The Manor House Restaurant.





UNIVERSITY

KNOLL

MAPLE

OF CINCINNATI



THE UNIVERSITY OF CINCINNATI MEETS MAPLE KNOLL

Maple Knoll Village and The University of Cincinnati (UC) have a 30-year history of working together in nursing, medicine, pharmacy, education and practice. This year a formal proclamation was signed by UC Provost, Beverly Davenport, and Maple Knoll CEO, Jim Formal, which will bring forth a variety of learning opportunities for both groups.



The culmination of this partnership is the “smart” house that has been developed on Maple Knolls’ campus in an Eastwood villa. The villa, home to telehealth robots and patient simulators, is the testing ground for innovative student projects aimed at detecting falls, preventing medication errors and making life easier for an aging population.



JIM FORMAL AND BEVERLY DAVENPORT, UC PROVOST

The partnership will connect end users to Maple Knoll Village and to UC experts in gerontological nursing, geriatric medicine, robotics, telehealth, sensor technology and human factors. This gives Maple Knoll the opportunity to improve quality of life for residents and caregivers through cutting edge technology and the ability to educate our existing workforce. Additionally, this will provide opportunities for UC to train future health care providers in the care of geriatric populations as well as attract the best and brightest youth to the gerontology field with the help of technology.



BODMANN SKILLED NURSING PAVILION

Bodmann Pavilion, on the campus of Maple Knoll Village, has seen a year of changes to better accommodate our residents. As a result, Maple Knoll received a 5 star quality rating indicator. Dr. Orson Austin succeeded as Medical Director from Dr. Gregg Warshaw who served 27 years in this position. The Richard Neubauer, M.D. and John Hughes Hospice Center completed their first full year of care with nearly full occupancy.

Bodmann “right sized” skilled nursing to 145 beds this year. This provided 16 private rooms on the rehabilitation floor to allow residents a smooth travel from illness through the tunnel to recovery. With the help of a grant from The Robert and Christine Steinmann Family Foundation, The Maple Knoll Rehabilitation Center has received updates that

include new décor, appliances, countertops, cabinets and more. A Stand in Frame has been added to help increase strength and standing tolerance. Also, a Nu Step and additional wheelchairs have been purchased to allow the nine therapy staff members to further assist residents.

Technology is barreling into care practices at Maple Knoll. Separate and secure wifi networks on campus allow us to have electronic medical record charting, and The University of Cincinnati telehealth robots are now visiting patients in skilled nursing. During their visits the robots, “Flobot” and “Vgo”, are completing health history questionnaires, assisting in patient education and telehealth research, and assessing patients with the help of nurses, students, and physicians.





ROCK OF AGING FOR DR. WARSHAW



Dr. Gregg Warshaw, the Director of the Geriatric Medicine Program at the University of Cincinnati College of Medicine, is a name that is nationally synonymous with innovative and caring geriatric care and expertise. For over 30 years, Dr. Gregg Warshaw served as a beacon for our organization shining light on new levels of compassion, education, research, and collaborations for our organization.

Because of Dr. Warshaw's remarkable amount of dedication and commitment, Maple Knoll Village bestowed upon him The Rock of Aging Award which recognizes individuals who has given extraordinary service in the field of aging. On May 28th Steve Wilson, Maple Knoll Chairman of the Board, proudly awarded the 14th Maple Knoll Rock of Aging Award to Dr. Greg Warshaw. This acknowledgment took place at Maple Knoll's Annual Dinner and Recognition of Major Supporters. Dr. Warshaw's leadership and innovation will forever be implanted in Maple Knoll's history and have an impact for many years to come.

ALL ABOARD

THE KNOLLS OF OXFORD



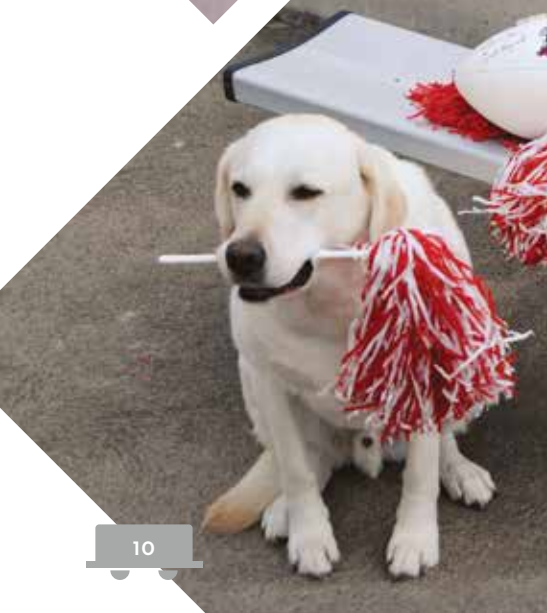
The Knolls of Oxford remains the place to be for Miami alum and Oxford residents. Occupancy has remained at an average of over 98% with new construction ongoing. The newest neighborhood, White Tail Run, has four new villas that were completed in November 2013. This neighborhood will see a total of 16 villas when completed and four more villas will be added in the upcoming year.

As previously mentioned, The Knolls of Oxford proudly accepted the 2014 Holleran Highest Honor Award for excellent service. Proving to be a year of accomplishment, The Knolls of Oxford received a Deficiency Free State Survey in both Skilled Nursing and Assisted Living. According to Centers for Medicare and Medicaid Services Annual Nursing Home Data Compendium, there are less than 10% of Skilled Nursing Facilities that achieve Deficiency Free State Survey in the United States.

The Knolls of Oxford's affiliation with Miami University had an outstanding impact on resident life throughout the year. Student interns and volunteers

The Knolls of Oxford is a busy place! There is lots to do, there is always someone around to help you, and the people are so interesting.

EILEEN JECK, KNOLLS OF OXFORD RESIDENT



LENO, THE KNOLLS SERVICE DOG

participated in events and educational opportunities such as the Tech Program. Miami University's Institute for Learning in Retirement remains on The Knolls campus, and residents can participate in classes ranging from foreign language to writing short stories. Because of the Miami Connection residents were able to participate in a Kinesiology research program on campus where graduate students work with residents to research the relationship among physical activity level, physical function, dietary intake, and wellbeing in older adults. Miami University also brought an award winning Poetry Project to The Knolls campus in February.

Each spring The Knolls of Oxford has a volunteer recognition dinner where Miami students, Oxford community members, and Knolls residents are invited to thank them for their time throughout the year. The dinner was held on April 30th, 2014, and The Knolls bestowed The first Inaugural Clum Award to Lawretta Clum for her dedicated service to The Knolls of Oxford.



Dr. John Blocher, a Knolls of Oxford resident, was one of twelve individuals inducted into The Ohio Senior Hall of Fame. After a career in chemistry, John grew a passion for conservation, using his well-honed research methodology to preserve, study and foster the natural habitats in and around

Oxford, Ohio. John proudly raised money for conserving and restoring natural ecosystems and has been instrumental in establishing nature trails in the wooded areas of The Knolls of Oxford. It is because of his dedication that he has joined an elite 400 others who have been inducted since 1978.

MAPLE KNOLL HOME HEALTH SERVICES



The success of Home Health this year provided the opportunity for them to branch off of Maple Knoll Village's main campus to a larger location across the street in the Maple Knoll professional building. This relocation allowed increased space for voluntary blood pressure clinics, flu shot clinics, and community education activities.

Their dedicated, caring staff have set a new record number of patient visits with over 550 individuals served at 15,860 appointments. Approximately 40% of these individuals are residents, and 60% live in their own homes off campus.

In order to increase efficiency, Maple Knoll Home Health transitioned to a new computer software that is currently used by the skilled nursing, assisted living, the rehab department, and independent living. This will allow for improved communication through sharing records with different departments while maintaining the highest level of privacy compliance. The new computer system and increased communication with Maple Knoll departments will further allow for a smooth transition into the recovery process for patients.

BELLS & WHISTLES THE HALLS OF WMKV

The past year was one of growth and new horizons for WMKV 89.3 and 89.9FM, a Maple Knoll Communities independent public radio station. In the last year, WMKV finalized an agreement with the Lakota Local School District to bring the mix of big bands, standards, oldies, information, and nostalgia to areas of Butler and Warren Counties that could previously only find the station on-line.

WMKV's new claim to fame is that we are now ranked as the second most listened-to nostalgia radio station in the country according to the latest rankings from the website RadioLocator.com. WMKV has been growing in social media, now with more than 970 followers on Facebook and are generating as many as 2,800 views per week on Twitter. Support continues to grow, not only throughout Greater Cincinnati, but also around the world, including Germany, Thailand, and statewide in New York, Michigan, Kansas, Florida, and California.

WMKV is also gaining popularity with touring orchestras who want to come to Cincinnati and has pioneered a resurgence of historic interest in downtown Cincinnati's Music Hall by bringing major touring big bands, including Tommy Dorsey and Glenn Miller Orchestras, to the famed Music Hall Ballroom.

full speed ahead...

SYCAMORE SENIOR CENTER

Sycamore Senior Center operated at full speed this year with trips to 44 communities in the Greater Cincinnati area. The Sycamore transportation program served an average of 100 clients per month making 5,428 trips which accounted for 65,677 miles. Transportation included trips to and from the Center, to medical appointments, grocery shopping and other vital stops. As the elderly population continues to grow so does the need for Meals on Wheels services in the Cincinnati suburbs. The Meals on Wheels program expanded to serve an average of 300 clients per month with 86,783 meals throughout the year.

The Sycamore Senior Center continues to be a focal point in the community for programs designed for older adults. A wide array of stimulating activities allow for outstanding opportunities for social, intellectual and volunteer experiences. Members showed excitement over the new addition of wellness based programs, educational classes and numerous fundraising dances throughout the year. The Sycamore Café kept busy and provided 16,120 meals this past year to 2,636 active members.

Volunteerism remains the heart of the organization with 227 compassionate volunteers serving countless hours. Sycamore Senior Center members and dedicated



volunteers, Bob and Mary Williamson, won The Ohio's Joined Hearts in Giving Award. Another Sycamore Volunteer, Lacey Jones, also made local news after she was inducted to the Senior Volunteer Hall of Fame. Families like these two are the force behind the Sycamore Senior Center Meals on Wheels program and help make that part of our mission a reality.

NEXT STOP

MAPLE KNOLL CHILD CENTER



Children at The Maple Knoll Montessori Child Center had over 80 planned activities with residents this year, transporting both the residents and the students into intergenerational

friendships with lasting impact. When visiting their friends in Skilled Nursing and Assisted Living, the children loaded up their "freight", which consisted of baking supplies, books, arts and crafts, to work on projects together.

Excellent inspections from The Ohio Department of Job and Family Services placed The Maple

Knoll Child Center as a leader in a line of Montessori Centers in the Cincinnati area. Four independent living residents, John and Helen Anderson, Pearl Shary, and Jean Eling, spent a total of 213 hours volunteering in the Child Center this past fiscal year. The children took a cue from their "grand-friends" and gave back by creating art work for the Future Care Fund and selling popcorn to raise money for the Auxiliary at the annual Bazaar.



THE HEMSWORTH WELLNESS CENTER

The Hemsworth Wellness Center put members back in the driver's seat as they provided the opportunity to build better bodies and increased brain power this year. The center increased membership to over 600 individuals with over 300 Silver Sneakers participants coming through the door. Involvement continued to grow this past fiscal year. Members had a weekly average of 80 appointments, daily attendance of 100, weekly land class attendance of 60, and an aquatic class attendance of 90!

With the influx of new members, The Hemsworth Wellness Center was able to purchase new aquatic and fitness room equipment. A variety of educational seminars were offered and even a biggest loser competition was added for employees. Five new classes were added, Employee Fitness, Silver Sneakers Classic, Silver Sneakers Splash, Flex and Firm, and Active with Arthritis. With numbers like these it is evident that the Center is picking up speed with no chance of slowing down.



TICKET TO BOARD

ALL ABOARD!

the ticket valid for best care and service in Ohio

2014

S M T W T F S

TICKET TO BOARD

HUD OPERATIONS

The Meadows, Mt. View Terrace, and Corbly Trace, three facilities underneath the Maple Knoll umbrella, all provide affordable senior housing resources. These popular accommodations have remained at a 98-99% occupancy with a long "line" of individuals waiting to board.

The Meadows and Mt. View Terrace both scored over 80% from the Real Estate Assessment Center and Corbly Trace scored 85%, placing them well above the normal rate for The State of Ohio. Residents flourished with monthly outings, weekly social activities and holiday parties. The Meadows' residents made new friends and great memories as they became part of a cat therapy program through a local high school project. Philanthropy remained close to the heart for many this year as Meadows' residents started a food pantry to help their neighbors, and Corbly Trace collected money to purchase gifts for families in need around the holidays.



MAPLE KNOLL'S CHAPLAINS WITH
TWO OF OUR CENTENARIANS

GUIDING THE WAY, SPIRITUAL CARE

VOLUNTEERS AND MAPLE LEAF AUXILIARY

Our moral compass, The Spiritual Care Program, had an exciting year of creating opportunities for our residents and staff to experience spiritual transformation. Chaplains Steve Copeland and Nancy Vilaboy offered new innovative spiritual programs incorporating music such as “Spirit Drumming” with HealthRhythms, “Spirit Song” with Clavanova Connections, and Saging Circles. These programs stimulate creative expression, relieve stress, improve the immune system, and reduce symptoms of depression.

In addition to normal worship, education, counseling and group sessions, the chaplains offered two important programs that provided a variety of benefits. The Caregivers Support Group and The Death Café, a group forum for residents to increase their awareness on death with a view of helping others, allowed residents at both campuses to recharge this year. Additionally, the spiritual care program welcomed their first student intern from Miami University who proved to be a wonderful asset for The Knolls of Oxford residents.

Volunteers at Maple Knoll Communities spent a year giving tirelessly of their time and talents and served as a platform for others to live by. Volunteers from General Electric continued to provide transportation to immobile residents in skilled nursing, and volunteer family members worked with Kroger’s floral department to brighten our residents lives with fresh flowers each week.

The Threshold Singers of Cincinnati started sharing their talents of singing with the residents in the hospice unit at Bodmann Pavilion. These ladies have helped to provide comfort to individuals departing on their final journey. Our four legged friends and their owners helped to spread joy with pet visits throughout the campus. Canines for Christ was welcomed to the roster of visiting pets.

The Maple Knoll Auxiliary remains dedicated to supporting the addition of a 40 passenger bus on Maple Knoll Village’s campus. Funds were raised throughout the year by the MKV ReRun shop, Book Sales, Raffles, and the annual Holiday Bazaar. In fact, the 2013 Holiday Bazaar had the third highest sales since the first bazaar in 1979.

EMPLOYEES

KEEPING THE WHEELS ROLLING

Every “crew member” brings dedication and compassion to their work which keeps the wheels turning and Maple Knoll Communities going in the right direction. It is because of our 656 employees, 23% of which have been with us ten years or longer, that we are able to serve our residents, patients, clients and customers.

“Maple Knoll Village is not just a job to me. It is also a place I consider home. I could not have asked for a better job where I feel at home and with family.”

**NELL GREEN, A 40-YEAR MAPLE
KNOLL EMPLOYEE**





15 YEARS OF SERVICE

**EMPLOYEE HALL
OF HONOR**



STEVE COPELAND



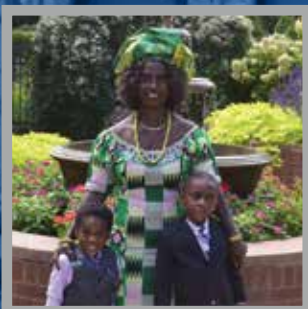
CONNIE GERDES



DEBBIE GERING



GREG MEYER



THERESA OWUSU



KAREN PENDLETON



MARGARET SPRADLING



VICKY TROSTEL

FINANCIALS

This year has reflected an improvement of operating income before depreciation with an increase in charitable support and independent living residents moving onto our campuses. Careful planning and fiscal responsibility have kept us on the right track despite the loops in our journey to provide Maple Knoll Communities with a strong future.

“Neither a wise man nor a brave man lies down on the tracks of history to wait for the train of the future to run over him.”

DWIGHT D. EISENHOWER



CONDENSED CONSOLIDATED FINANCIAL STATEMENTS FOR THE FISCAL YEAR ENDED JUNE 30

BALANCE SHEET

ASSETS	2014	2013	LIABILITIES AND NET ASSETS	2014	2013
Operating cash	\$1,347,000	\$1,087,000	Current Liabilities	\$9,247,000	\$1,087,000
Accounts receivables	2,192,000	2,037,000	Long term unamortized & refundable entrance fees	26,522,000	2,037,000
Other current assets	2,113,000	1,585,000	Long term debt and capital lease obligations	65,653,000	1,585,000
Investments designated by board of directors	16,229,000	15,719,000	Other liabilities	3,066,000	15,719,000
Investments whose use is limited or restricted	14,626,000	10,458,000	NET ASSETS		
Property and equipment (net)	90,914,000	91,489,000	Unrestricted	16,003,000	10,458,000
Other long term assets	4,960,000	5,079,000	Temporarily and permanently restricted	11,890,000	91,489,000
TOTAL ASSETS	\$132,381,000	\$127,454,000	TOTAL NET ASSETS	27,893,000	5,079,000
			TOTAL LIABILITIES AND NET ASSETS	\$132,381,000	\$127,454,000

CONDENSED STATEMENT OF REVENUE AND EXPENSES

REVENUE	2014	2013	EXPENSES	2014	2013
Net service revenue	\$31,924,000	\$32,637,000	Salary, wages, benefits and payroll taxes	\$20,877,000	\$20,016,000
Amortized and forfeited entrance fees	2,802,000	2,979,000	Supplies and expenses	11,566,000	11,818,000
Community services	2,804,000	2,470,000	Depreciation and amortization	6,021,000	6,056,000
Contributions and other services	4,421,000	3,817,000	Interest expense	3,905,000	4,085,000
TOTAL REVENUES	41,951,000	41,903,000	Administration	3,532,000	4,037,000
OPERATING LOSS	(3,950,000)	(4,109,000)	TOTAL EXPENSES	45,901,000	46,012,000
OTHER INCOME			CHANGE IN NET ASSETS	\$ (2,905,000)	\$ 1,000
Realized and Unrealized gains on investments	\$ 1,205,000	\$ 966,000	OPERATING INCOME BEFORE DEPRECIATION	2,07,000	1,947,000
Interest and dividend income	1,162,000	978,000			
Loss on debt extinguishment	(1,399,000)	-			
Change in fair value of interest rate swaps	98,000	2,173,000			
Other Non-operating losses	(21,000)	(7,000)			
Total Other Income	1,045,000	4,110,000			



LEADERSHIP

THE DRIVING FORCE BEHIND OUR MISSION

Our talented Board of Directors and Management Team have spent this fiscal year serving as the conductors of our organization. This solid team of leaders have been tirelessly planning, researching, evaluating options and moving forward with plans in action for current and future success.

“What truly sets Maple Knoll apart from other retirement communities is its staff. Whether it be the CEO, front office personnel, medical staff, dining room attendants or shuttle bus drivers, everyone at Maple Knoll genuinely cares about each resident. My 92 year old Mom really loves it here and I couldn’t ask for a more caring or safer environment for her.”

FRANK SAXON, MAPLE KNOLL VILLAGE FAMILY MEMBER



STEVE WILSON, CHAIRMAN OF THE BOARD OF DIRECTORS, HAS BEEN INSTRUMENTAL IN THE ONGOING COLLABORATION WITH THE UNIVERSITY OF CINCINNATI

JIM FORMAL WITH MAPLE KNOLL RESIDENTS GENE AND BETTY BUSBY



James M. Formal
**PRESIDENT AND CHIEF
EXECUTIVE OFFICER**



Steve A. Wilson
CHAIRMAN



Ronald A. Beymer
FIRST VICE CHAIRMAN



John C. Bloomstrom
SECOND VICE CHAIRMAN



David Zuidema
SECRETARY



Gary "Doc" Huffman
TREASURER

BOARD OF DIRECTORS



Jennifer L. Davis



Thomas E. Dewey



Anne G. Feuer



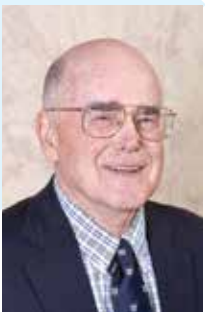
Ann Huffman



Marilyn P. Kremzar



Susan Lang



John A. Macleod



Donna S. Martsof



Kurt Marty



Richard M. Norman



Jodi Sobotka



Ronald L. Wiley

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Jenny Davis
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Sharon Klein
Peter Magolda
*Tim McGowan
*Ross Farnsworth
*Stacey Brekke (Knolls/Miami
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*Employees

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Vice President of Human Resources

Rose M. Denman
Vice President of Marketing & Development

Kenneth W. Huff
Executive Vice President & Chief Financial Officer

Timothy P. McGowan
Vice President of Operations

Jim Stahl
Assistant Vice President, Finance

Shirl Miller
Executive Assistant

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Director of Nursing

Meri Fox
Director, Child Center

Mary Kammer
Director, Volunteer Services

Aimee Knowlton
Director, Assisted Living/Village Care

Lynette Peterson
Director, Food Services

Joe Volker
Director, Environmental Services

Jon Williamson
Director, Hemsworth Wellness Center

George Zahn
WMKV 89.3 and 89.9 FM Station Director

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Mrs. Jonny McSwain
Mrs. Ann Mootz
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D O N O R S

TRAIN OF SUPPORT FOR FUTURE YEARS

With a theme of “Soaring to New Heights” development staff and 22 giving circle leaders, led by Annual Fund Chairman, John Bloomstrom, set a high goal of \$1,100,000. With hard work and dedication the team raised \$1,728,076 in contributions from 2,087 donors.

In addition to contributions to the Annual Fund, five new individuals were inducted into The Living Legacy Society after making significant contributions at this time or committing to a planned gift. Generous foundation funding and resident Dick Thomas supported new capital projects. Such as the establishment of a Spiritual Care Room in the Assisted Living Building and renovation of the swan pond gazebo. These contributions of time and resources throughout the year provide the fuel needed to make a difference for years to come.

“It is a blessing to live here. Everyone is so friendly and help is just a phone call away for any of your problems.”

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